



City of Iqaluit  
1085 Mivvik Street  
P.O. Box 460  
Iqaluit, Nunavut  
XOA 0H0

# Public Service Announcement

## COVID-19 and City of Iqaluit Update

April 20, 2021 – Iqaluit, Nunavut

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The City of Iqaluit continues to work closely with the Government of Nunavut's Department of Health to monitor and respond as needed to the COVID-19 situation.

### City Services

All city offices are closed to the public until further notice.

Essential municipal services will maintain operations. This includes water and sewer delivery, garbage roadside pickup, municipal landfill, road maintenance, municipal enforcement and fire and ambulance emergency services.

Payments can be made over the phone at 867-979-5606 or by email at [accountsreceivable@iqaluit.ca](mailto:accountsreceivable@iqaluit.ca). Payments will be sent out through mail. Offices are closed to the public for any in-person service at this time.

For questions on billing, please reach out to the following financial officers: [P.VanStrien@iqaluit.ca](mailto:P.VanStrien@iqaluit.ca) for Utilities; [A.Husbands@iqaluit.ca](mailto:A.Husbands@iqaluit.ca) for Accounts Receivable, Land Lease or Property Taxes; [T.Oram@iqaluit.ca](mailto:T.Oram@iqaluit.ca) for Accounts Payable.

To request a business license to be mailed to you, please email Geoff Byrne [G.Byrne@iqaluit.ca](mailto:G.Byrne@iqaluit.ca).

To report an urgent water issue such as a city water main leak or no water pressure, a lost dog, or a by-law concern, please call the 24-hour City Dispatch line at 867-979-5650.

### Recreation Facilities

The Makkuttukkuvik Youth Centre, Elder's Qammaq, and all public playgrounds, municipal parks, and arenas are closed until further notice. Contact [Recreation@iqaluit.ca](mailto:Recreation@iqaluit.ca) for more information. Recreation voicemails will be monitored weekly.



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## Aquatic Centre

The Iqaluit Aquatic and Fitness Centre is closed until further notice.

If you have any questions about annual and monthly passes, please call Guest Services at 867-975-8544 or email [aquaticcentre@iqaluit.ca](mailto:aquaticcentre@iqaluit.ca). Guest Services voicemails will be monitored weekly.

A City of Iqaluit COVID-19 update will be provided on Tuesday, April 27, 2021.

For information on preventive measures, go to:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>

Nunavut COVID-19 Case Update:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>

Public Health Measures for Iqaluit as of April 15, 2021:

[https://www.gov.nu.ca/sites/default/files/public\\_health\\_measures\\_for\\_iqaluit\\_april\\_15\\_eng\\_updated.pdf](https://www.gov.nu.ca/sites/default/files/public_health_measures_for_iqaluit_april_15_eng_updated.pdf)

For additional information, please contact:

Lisa Milosavljevic

Communications and Customer Service Manager

City of Iqaluit

[L.Milosavljevic@iqaluit.ca](mailto:L.Milosavljevic@iqaluit.ca)

867-979-5607

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Media releases are available in Inuktitut, English and French at [www.iqaluit.ca](http://www.iqaluit.ca)

Les communiqués de presse sont disponibles en inuktitut, en anglais et en français au [www.iqaluit.ca](http://www.iqaluit.ca)