



City of Iqaluit
1085 Mivvik Street
P.O. Box 460
Iqaluit, Nunavut
X0A 0H0

PUBLIC SERVICE ANNOUNCEMENT

COVID-19 Update

December 29th, 2021- Iqaluit, Nunavut

City Services

All City offices and buildings are closed to the public until further notice.

Essential municipal services will maintain operations. This includes water and sewer delivery, garbage roadside pickup, municipal landfill, road maintenance, municipal enforcement and fire and ambulance emergency services.

To report an urgent water issue such as a city water main leak or no water pressure, a lost dog, or a by-law concern, please call the 24-hour City Dispatch line at 979-5650.

To report any water quality concerns, please contact the Water Hotline at 979-5603.

Making Payments

The City is unable to process credit payments at this time: this applies to anyone who may have given their credit cards details to the City previously. No credit card transactions will be processed until further notice.

The City of Iqaluit encourages its residents to make Tax, Water, Land Lease and other payments online, via their online banking. Payments can also be made by cheque, mailed to Box 460, Iqaluit, NU X0A 0H0.

For questions related to billing, please reach out to the following financial officers:

P.VanStrien@iqaluit.ca for Utilities and;

T.Oram@iqaluit.ca for Accounts Payable and Accounts Receivable;

C.Chabot@iqaluit.ca for Land Lease or Property Taxes.

Municipal Enforcement

To report violations of current Public Health Orders, or complaints of social gatherings in home dwellings, the public is asked to contact the RCMP at 979-1111. The RCMP will work with the appropriate enforcement agency to address the concern.

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Media releases are available in Inuktitut, English and French at www.iqaluit.ca
Les communiqués de presse sont disponibles en inuktitut, en anglais et en français au www.iqaluit.ca



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The City is supporting the Territorial State of Emergency. Municipal Enforcement Peace Officers will support CPHO public health orders with education, compliance to certain public health orders, issuing a violation, and the closure of a non-essential business.

For information on retrieving a lost animal detailed pick-up instructions, which includes a specific time. Contact municipalenforcement@iqaluit.ca or 979-5650.

Recreation Facilities

The Makkuttukkuvik Youth Centre, Elder's Qammaq, municipal parks, City playgrounds, and arenas are closed until further notice. Contact Recreation@iqaluit.ca, or call 979-5611 for more information on rebooking rentals or seeking information on credits and refunds. Recreation voicemails and emails will be monitored weekly.

The Iqaluit Aquatic Centre is closed until further notice.

If you have any questions about annual and monthly passes, please call Guest Services at-975-8544 or email aquaticcentre@iqaluit.ca. Aquatic Centre Guest Services voicemails and emails will be monitored weekly

Public Health Measures for Iqaluit as of December 24th, 2021:
<https://www.gov.nu.ca/health/information/nunavuts-path>

For additional information, please contact:

Aleksey Cameron
Communications and Customer Service Manager
City of Iqaluit
A.Cameron@iqaluit.ca
979-5650