

**THE MUNICIPAL CORPORATION OF THE CITY OF IQALUIT, NUNAVUT**  
**BY-LAW No. 981**  
**WATER AND SEWER RATES BY-LAW**

A By-law of the Municipal Corporation of the City of Iqaluit.

**WHEREAS** the Cities, Towns and Villages Act R.S.N.W.T. 1988,c-8,s.53.94 (1) (a),(b),(c), (2) a municipal corporation exercising its powers under subsection (1), may, by by-law, subject to the Utility Rates Review Council Act, set terms and conditions in respect of users, (a) setting, charging and collecting the rates or amounts of deposits, fees and other charges.

**WHEREAS** the Cities, Towns and Villages Act R.S.N.W.T. 1988, c-8, s.71.1 to s. 81 and s. 92 establishes municipal authority and authorization.

**WHEREAS** Council wishes to amend the Water and Sewer By-Law No. 200.

**NOW THEREFORE**, the Council of the Municipal Corporation of the City of Iqaluit, in a regular session, duly assembled, enacts as follows:

1. Repeals By-law No. 200 Water and Sewer By-law.
2. Replaces with By-law No. 981
3. Schedule "A" of By-Law 955 Consolidated Fees and Charges By-Law Amendment is hereby amended.

**1. SHORT TITLE**

This By-law may be cited as the Water and Sewer By-law.

**2. DEFINITIONS**

"CAO" means Chief Administrative Officer.

"City of Iqaluit" means the municipal corporation of Iqaluit.

"Commercial Customer" means a customer who performs or produces a service or product that is a source of revenue, income or livelihood to the customer or others using the premises.

"Council" means the council of the City of Iqaluit.

"Designated Service Area" means the developed area of the City of Iqaluit and Apex.

"Discontinue Service" means to stop providing trucked water service and/or to turn off piped water service for a building or property.

"Establish Service" means to become a customer of the City by entering into an arrangement to receive municipal services from the City.

“Government Customer” means a traditional government agency, department and public enterprise and includes but not limited to the Government of Nunavut and its subsidiaries.

“Initiate Service” means to commence providing trucked service and/or turning on piped service for a building or a property and may include an initial water meter reading.

“Interest Rate” means the amount charged over and above the principal amount on an account when the account is past-due.

“Industrial Customer” means any firm, organization, company, partnership, or sole proprietorship whose primary business is resource exploration or development, manufacturing, fabrication, and marine and air transportation and includes but not limited to customers of the following premises:

- i) Electrical Power Plant
- ii) Airport and heliport and associated facilities
- iii) Wharfs, piers and docks and associated facilities.
- iv) Dry docks and associated facilities.
- v) Construction and work camps
- vi) Administrative supply and maintenance bases and associated facilities for resource exploration and development

“Mains” means a main underground pipe in a system of pipes supplying water or sewage to or from the municipal service or several premises excluding service pipes forming part of the municipal system.

“Municipal Service Pipe” means the pipe and accessories owned by the City of Iqaluit, within a municipal road or easement, intended to carry water or collect sewage from a main to private property.

“Non-Profit Customer” means a non-profit organization such as a church, clubs, associations, or societies that are not charities and are organized and operated exclusively for social welfare, civic improvement, pleasure, recreation, or any other purpose except profit.

“Owner or property owner” means any person who is the registered owner of a property, or any person who is in lawful possession or occupation of the building(s) situated thereon.

“Person” includes a corporation and the heirs, executors, administrators or other legal representative of a person.

“Piped Service” means water supply and/or sewage collection provided through the City’s mains and service pipes.

“Premises” means real property and includes any buildings thereon.

“Private Service Pipe” means the pipe and accessories intended to distribute water or collect sewage within private property and connected to the municipal service pipe or

main.

“Residential Customer” means customers for a place of residence including customers of private homes and rental accommodations.

“Service or municipal service” means trucked service and piped services unless specifically noting one of either trucked or piped service.

“Service” or “Municipal Service” means trucked service and piped service unless specifically noting one of either trucked or piped service.

“Service Pipe” means the pipe intended to carry water or collect sewage from the main onto or across private property and includes a private service pipe and a municipal service pipe.

“System” or “Municipal System” means the City’s system to provide water and/or collect sewage and includes the trucked system and piped system unless specifically noting one of either trucked or piped system.

### **3. GENERAL PROVISION**

1. All property owners shall establish municipal services with the City of Iqaluit. The City may establish at its discretion the requirement for establishment of services, wherein the tenant or lawful occupant, may establish municipal services. Such discretion shall be made by the CAO on recommendation of the Senior Director of Corporate Services or their designate.
2. The City shall not enter into an agreement to establish municipal services with a tenant of residential, commercial, industrial, or institutional property without the consent and authorization of the landlord. The landlord shall be responsible for any default and amounts owing in payment for any water and sewer services.
3. No person, organization or owner of a property shall install a Water Bleeder without first obtaining authorization from the CAO or their designate.
4. No person, organization or owner of a property shall by-pass a water meter or tamper with any municipal service unless approved by the Director of Public Works or designate.
5. Where the renter or lawful occupant, City services obtained shall be provided indirectly to the property owner where such services are provided to the tenant.
6. Upon notification to the property owner, a municipal employee shall be authorized and provided access during normal working hours in order to inspect, test, repair, or read an authorized meter or remote reading device upon such premises and any part of a municipal service within the property, including a dwelling, to determine if the municipal service is operating as per the requirements herein of this by-law.
7. Municipal services shall not be provided to premises in which the facility does not meet the requirement of this by-law, except that municipal services may be provided during construction of unfinished buildings.
8. Every owner or customer shall maintain their facility in proper order and free from leakage

or wastage at their own expense. The Director of Public Works or designate may discontinue service to any premises where unsanitary conditions, defective fixtures, leakage or wastage, or misuse may affect the safe and proper operation of the municipal services system.

9. No person shall in any manner obstruct or impede the free access to any main, fire hydrant, valve, or other accessories on the municipal system(s).
10. No person, organization or customer shall perform flow tests outside of the identified time frame. Flow tests shall only be performed from May 15<sup>th</sup> to October 15<sup>th</sup>.

#### **4. AUTHORITY TO PROVIDE MUNICIPAL SERVICES**

1. No person, except those authorized by council, shall directly or indirectly engage in the provision of municipal services within the City of Iqaluit.

#### **5. AUTHORITY AND DUTIES OF CAO**

1. The CAO is authorized and directed to:
  - a) Supervise, control, and administer the provision of municipal services and the municipal system and do all things necessary to fulfil their responsibilities and duties under this by-law.
  - b) Control all construction, operations and maintenance related to the provision of municipal services.
  - c) Perform all acts that may be necessary for the efficient management, operation and protection of the municipal system; and
  - d) Administer and enforce this by-law.
2. The CAO or designate may, prescribe:
  - a) Orders, and
  - b) Specifications for
    - i) Private Service Pipes
    - ii) Meters
    - iii) Bleeders
    - iv) Sewage Discharge
    - v) Trucked Service and
    - vi) Other specifications
3. The CAO or designate may, prescribe forms for:
  - a) Application for Service
  - b) Termination of Service
  - c) Temporary Suspension of Municipal Services (for building/home renovation and

construction projects)

- d) Application to install or Repair Service Pipes on or within a Municipal Roadway.
- e) Application to Install and Operate a Water Bleeder, and any other forms necessary to carry out the provisions of this by-law.

## **6. SERVICE AREA**

1. The City of Iqaluit shall provide municipal services to premises within the designated service area. The designated service area shall include the developed area of the City of Iqaluit.
2. Municipal services, including bulk water supply and sewage disposal, provided by the City of Iqaluit to or for areas outside the designated service area will only be provided when such services will not impede the provision of municipal services to customers within the designated service area.

## **7. DESCRIPTION OF SERVICES**

1. The City of Iqaluit shall furnish water and sewer services for the City of Iqaluit.
2. Notwithstanding subsection (1), when in the opinion of the CAO the water supply for domestic and fire protection purposes is impaired, the CAO may.
  - a) Regulate the use of water supply; or
  - b) Restrict or terminate the supply of water for municipal or industrial purposes.
3. The City of Iqaluit shall make every effort to provide safe, continuous, and efficient municipal services; nevertheless, the City of Iqaluit shall not be liable for damages, including business losses.
  - a) Caused by the break of any water pipe, sewer pipe, or the breach of any ditch or drainage system.
  - b) Caused by water delivered or sewage collected through the owner's or customer's facilities.
  - c) Caused by the interference or cessation of municipal services in connection with the repair, expansion, replacement, or proper operation and maintenance of the municipal system.
  - d) Caused by any increase or decrease in pressure in a water pipe.
  - e) Caused by the interference or cessation of trucked service due to adverse weather conditions, road conditions, or vehicle mechanical problems.
  - f) Caused by the water supply containing sediments, deposits, or other foreign matter; or.
  - g) Generally, for any accident/incident due to the operation of the municipal system, unless such action has been shown to be directly due to the negligence of the city or its employees.
4. Every person or customer requiring special municipal services including continuous and uninterrupted municipal services, constant pressure, or water, or particularly clear or pure water, shall, at no cost of liability to the City, provide such storage, treatment or other means for special municipal services.

## **8. AUHTORITY TO CEASE OR RESTRICT SERVICE**

1. The CAO or designate may without notice cease or restrict municipal services to any customer or part of the city should they decide an emergency makes such action necessary.
2. The CAO or designate may in a non-emergency situation, including scheduled repairs or alteration to the municipal system, cease or restrict municipal services to any customer or part of the City provided the CAO shall, when it is practical to do so, provide public notice of such intended cessation or restriction of municipal services to all affected customers.
3. When the CAO or designate deems that a water shortage warrants, the CAO may impose, change, or revoke restrictions upon the use of water, including restrictions to certain uses of water, to customers, or parts of the city, provided the CAO shall provide public notice of such intended restrictions and it shall be an offence for anyone to contravene such restrictions.
4. The CAO or designate may discontinue service for any of the following reasons.
  - a) Failure to establish services.
  - b) Fraud in establishing service.
  - c) Non-payment of charges or fees levied pursuant to this by-law as well as the Consolidated Fees and Charges By-law pertaining to municipal water and sewer services.
  - d) Failure to provide a deposit, if required.
  - e) Failure to provide free access; or
  - f) Contravention of any other section of this by-law
5. When service is discontinued, neither the city nor its employees or any municipal official shall be liable for any costs or damages resulting from the discontinuance of service.
6. Where this by-law authorized service to be discontinued, the CAO or designate shall, when it is practical to do so, give notice prior to service being discontinued. Such notice shall indicate the infraction, remedy, and the date that service will be discontinued unless remedy is made.

## **9. NOTIFICATION**

1. Notice from the City to a customer shall be in writing for any other reason.
2. Notice to the City shall be made in writing to the City office, except that notice of complaint may be made by telephone or in person.

## **10. TAMPERING**

1. No person or customer shall tamper or interfere with any part of a municipal service system, except as authorized by the CAO or their designate.

2. No person or customer shall connect to or operate any pipe, valve, meter, hydrant, or any other part of the municipal system, except as authorized by the CAO or designate.
3. Any person or customer who damages or causes to be damaged any part of the municipal system shall be liable for the cost of such damage including but not limited to parts, labour, equipment or any other cost associated to the repair.

#### **11. WORKS COMPLETED BY THE CITY**

1. The charge for work done by the City "at cost" shall include the direct and indirect amount expended by the City for labour and benefits, housing subsidy, support facilities and equipment, materials, equipment rental, contracts, or any other expenditures incurred in doing the work, plus administration charges. Further to the aforementioned any fees and charges as outlined in the Consolidated Fees and Charges By-law and any of its amendments.
2. The CAO or designate may require a deposit to be paid by the applicant prior to the commencement of work done "at cost" by the City. The CAO or designate will determine the amount of the deposit based on the estimated cost to do the work or as outlined in any policy or procedure. Any additional cost shall be paid to the City and any surplus shall be refunded.

#### **12. ESTABLISH AND TERMINATE SERVICE**

1. Every person or organization requiring establishing service, shall submit to the Finance Department an Application for Service form and the appropriate fees specified.

#### **13. CONTENT OF APPLICATION FOR SERVICE**

The Application for Service shall include such particulars as the following:

- a) location of the premises,
- b) date applicant will be ready for service,
- c) type of structure erected or intended to be erected,
- d) whether the premises have previously received service,
- e) name and mailing address to which notices and bills are to be sent,
- f) whether the applicant is the owner or tenant of, or agent for the premises, (  $\text{€}$  ) category of customer and rate requested,
- g) agreement to abide by and accept all the provisions of this by-law, and
- h) any other information in such detail and form the Manager deems appropriate.

#### **14. DEPOSIT**

As a condition of providing municipal services, the Finance Department may require a deposit from the applicant provided that.

- a) the amount of the deposit shall be determined by the Finance Department based on the expected service charge for a 90-day period,
- b) the deposit shall be applied as a credit after 12 consecutive months.

## **15. INTEREST ON ACCOUNT**

1. The City of Iqaluit establishes the rate at which interest is calculated on a past due account.

## **16. TEMPORARY SERVICE**

1. Every person or organization requiring establishing temporary service for construction or any other purpose shall:
  - a) Submit an Application for Services to the both the Finance Department and the Public Works Department stating the expected duration of the service requested.
  - b) Pay the application for Service fee specified in Schedule "A".
  - c) Prior to the initiation of service, pay a deposit as specified in Schedule "A".
2. The City may require that the Application for Service be submitted by the owner of the property or premises.
3. The City may require an applicant for temporary piped water service to install an approved meter setting and or/or meter, and this meter reading shall be used to determine the service charge. Where an approved meter is not in place the quantity of water for the purpose of determining service charges shall be determined by the Public Works Department based on estimation of water consumption and use.
4. The service rate for temporary service shall be based on the category of the customer.

## **17. TERMINATION OF SERVICE**

1. In order to terminate service, the account holder shall submit to the Finance Department a written notice of request for termination statin the date the account holder desires to terminate service and any other information and, in such form, as prescribed by the Finance Department.
2. All requests to terminate service must allow a minimum of five (5) working days prior to the date requested for termination.
3. The Finance Department may continue to levy service charges in accordance with this by-law until services are terminated.

## **18. RESPONSIBILITIES OF THE CUSTOMER**

1. No person or customer shall willfully waste any water or allow the continuous unattended flow of water without the written permission of the Director of Public Works or designate.



2. No person shall contravene any requirement whether herein this by-law or by direction of the City for water conservation efforts.
3. No person or customer shall resell or convey water beyond the property serviced.
4. Where any unauthorized wastage, continuous flow, or improper use of water occurs, the Director of Public Works or designate may give notice to the customer to stop such wastage or improper use of water within forty-eight (48) hours or less time as may be specified in the notice. If the customer fails to comply with the notice the Public Works Department may discontinue service.
5. No person or customer shall do anything that may allow water, sewage, or any harmful matter to enter the municipal water system. The Director of Public Works or designate may discontinue service to any customer contravening the provisions of this section.
6. No person or customer shall discharge or deposit or cause or permit the discharge or deposit into a municipal sewer pipe, private sewer service pipe, or private sewage tank, matter of any type or quantity which may be or become a hazard to the municipal service system, or which may impair or interfere with the proper operation of any wastewater works or treatment process or facility.
7. The Director of Public Works or designate may prescribe sewage discharge specifications to restrict or prohibit the discharge or deposit of any matter into a municipal sewer pipe, private sewer service pipe, or private sewage tank.
8. No person or customer shall directly or indirectly discharge any materials, industrial or manufacturing waste or any unacceptable waste in the opinion of the Public Works Director or Designate into a municipal sewer pipe, private sewer pipe, or private sewage tank.
9. No owner or customer shall permit or allow to be permitted any apparatus, fitting or fixture to be connected, or operated in a manner which will cause noises, pressure surges or other disturbances which may, in the opinion of the Public Works Department, result in annoyance to other persons or customers, damage to their water systems, or damage to the municipal services system. The Public Works Department may discontinue service to any customer contravening the provisions of this section.

## **19. PIPED WATER AND SEWAGE SERVICE**

1. Every service pipe from the main to and within a premises shall be installed by, and at the cost of the owner of the property.
2. Every service pipe connection to the main shall be done only by the Public Works Department or its designated agent(s).
3. Every sewage service pipe shall have a back flow preventer installed by the property owner.
4. The cost of the service pipe connection to the main shall be levied on the owner of the property served in accordance with the Service Pipe Connect Fee specified in Schedule "A".
5. Every owner requiring a service pipe to be connected to the main, or to install as service pipe on a road, or within an easement shall submit to the Public Works Department an application in such form as may be required.
6. Where an application is made under subsection 4, no work shall commence until the

application has been approved by the Director of Public Works or designate and if appropriate the service pipe connection fee specified in Schedule "A" has been paid.

7. Every service pipe shall be heat traced.
8. All connections shall be inspected and approved by the Public Works Department.
9. No service pipe shall be installed except in accordance with this by-law and the service pipe specifications of the Public Works Department.
10. All design plans for service pipes shall be:
  - a) Certified by a Professional Engineer prior to the commencement of construction.
  - b) Submitted to the Engineering and Public Works Department including two sets of "as built" plans provided to both the Engineering and Public Works Department.
  - c) Approved by both the Engineering and Public Works Department.
11. No service pipe shall be enclosed, covered, or backfilled until the work has been inspected and approved by the Director of Public Works or designate.
12. All installation, maintenance, repair, and disconnection work on service pipes shall be subject to the inspection and approval of the Director of Public Works or designate.

## **20. OWNERSHIP OF SERVICE PIPES**

1. Every below ground service pipe on private property shall remain the property of the owner and the owner shall be responsible for its maintenance.
2. Every above ground service pipe, whether on private property or in an easement, from an above ground main to the building served shall remain the property of the owner and the owner shall be responsible for its maintenance.
3. After completion of construction, the ownership and maintenance of all below ground service pipes and accessories on municipal roads from a below ground main to the property line or boundary of an easement shall become the property and the responsibility of the City.
4. Any service pipes and accessories below ground from the property line or boundary of an easement shall be the responsibility of the property owner.

## **21. MAINTENANCE OF PRIVATE SERVICE PIPES**

1. Every owner shall maintain their private service pipes, fitting, meter supports and fixtures in proper order and free from leakage or wastage.

## **22. REPAIR OF PRIVATE SERVICE PIPES**

1. Should a frozen service pipe, leakage or wastage occur, the Director or Public Works or designate may give notice to the owner to affect the necessary repairs or replacement within ninety-six hours (96) or such lesser period as may be specified in the notice.
2. If the owner fails to comply with such notice within the time specified, the Public Works Department may:
  - a) have the water service pipe turned off until the repairs or replacement have been

- done, or
- b) in the case of an unmetered service, have a meter installed, or
  - c) have the necessary work done, and any cost incurred will be levied on the owner.

### **23. INVESTIGATION OF SERVICE PIPE**

1. The City of Iqaluit Public Works Department will investigate City owned water and sewer infrastructure to determine if any failure or interruption in service was caused by such city owned infrastructure.
2. Every property owner shall investigate a failure or interruption in service to their premises from their property line to the connection within their premises when it is determined by the city's investigation of city owned water and sewer infrastructure that the failure or interruption in service was not caused by such city owned infrastructure.
3. If it is determined that a failure or interruption in services was not caused by city owned water and sewer infrastructure, and the property owner fails to investigate water and sewer infrastructure within their property line, the city may:
  - a) Issue a written order requiring the property owner to investigate within ninety-six hours (96).
  - b) If in the opinion of the Public Works Director or designate an emergency situation has arose, and to prevent significant loss of water or the potential for damage to water and sewer infrastructure, the Superintendent may undertake the works, and the owner of the property shall be responsible for all "at cost" associated with the investigation and remedy to the interruption or failure in service.

### **24. THAWING SERVICE PIPES WITH ELECTRICAL EQUIPMENT**

1. No person or customer shall use electrical or electrical welding equipment to thaw a water service pipe unless a continuous circuit is maintained, and the water meter and all electrical ground wires are disconnected from the water service pipe and the undertaking is authorized by the Director or Public Works or designate.
2. The city shall not be liable for any damage or injury resulting from the use of electrical or electrical welding equipment to thaw a water service pipe.

### **25. REMOVAL OR REPLACEMENT OF FACILITIES**

1. Subject to section 2, all costs of any approved removal, relocation, or any other change in the municipal system, requested by an owner, shall be payable by the owner making the request.
2. Where an owner has replaced their below ground private service pipe and requests the replacement of the municipal service pipe, the Director of Public Works or designate may authorize the installation of a replacement municipal service pipe equal in size to, or in the standard size for he capacity and use of, the original installation, at no cost to the owner, if the Public Works Department is satisfied that the municipal service is leaking or in danger of failure.

### **26. SIZE AND NUMBER OF SERVICE PIPES**

1. Subject to subsection 3, no premises shall be supplied with more than one water service, including a water supply pipe and recirculation pipe, and one sewer service pipe.
2. Subject to subsection 3, a separate water service pipe and a separate sewer service pipe shall be installed for each premise adjacent to a main.
3. The Director of Public Works or designate shall determine, specify and approve:
  - a) the number of service pipes to be installed for any premises.
  - b) the size of service pipes to be installed for any premises.
  - c) the location of service pipes to be installed for any premises.

### **27. SERVICE TO ADJACENT PREMISES**

1. Service pipes shall be constructed only to properties adjacent to a main, unless the Public Works or Engineering Department authorizes otherwise.
2. Private service pipes shall not be extended from one lot to another.

### **28. ALTERNATION TO SERVICE PIPES ON A MUNICIPAL ROADWAY**

1. Every owner requiring altering or repair existing services pipes on a municipal roadway shall make application to the Public Works Department in such form as may be prescribed by the Public Works Department and pay all costs to restore the municipal roadway.

### **29. WATER SHUT OFF VALVE**

1. Every water service pipe shall be provided with an easily accessible, sealable water shut off valve on the premises served, and located within the building plumbing system to allow water service to all of the building to be turned off while allowing any circulation pump on the water service pipe to operate.
2. Where service is to be discontinued pursuant to this by-law, the Public Works Department or other authorized agent of the city may discontinue service by turning off and affixing a seal to the water shut off valve on the premises to which service is to be discontinued.
3. Where a seal has been affixed in accordance with subsection 2, no person other than a member of the Public Works Department shall cause or allow the seal to be broken without the prior written approval of the Director of Public Works or designate.

### **30. CORRECTION TO NON-CONFORMING PRIVATE SERVICES PIPES**

1. Where in the opinion of the Director of Public Works or designate, an existing private service pipe is being operated in contravention of this by-law, including the service pipe specifications of the city, the Director of Public Works or designate shall issue an order to the owner of the private service pipe:

- a) specifying the manner in which the owner is in contravention of this by-law.
- b) directing the owner to comply with this by-law.
- c) specifying the actions to be performed by the owner to comply with this by-law.
- d) notifying the owner of the time and date by which such action is required to be taken.

### **31. PREVENTION OF WATER SYSTEM CONTAMINATION**

1. No person or customer shall connect, cause to be connected, or allow to remain connected, any piping, fitting, container or appliance in a manner which under any circumstances may allow wastewater or any harmful liquid or substance to enter the municipal water or sewer system.
2. If a condition is found to exist which in the opinion of the Public Works Department is contrary to subsection 1, the Director of Public Works or designate may:
  - a) discontinue service, or
  - b) issue an order to correct the condition within ninety-six (96) hours, or a specified lesser period as the case may be, and if the customer fails to comply with such notice, the Public Works Department shall proceed to discontinue service.
3. Without limiting the generality of subsection 1, the Director of Public Works or designate may allow cross connection control devices to be installed on the water piping at the source of the potential contamination and/or on the water service pipes at no cost to the city.
4. Where in the opinion of the Director of Public Works or designate, a sever hazard exists, water service to the customer shall be provided only on the provision that the customer install on their water service pipe a cross connection control device approved by the Director of Public Works or designate in addition to the cross control connection devices installed on the customers water piping at the source of potential contamination.
5. Where premises are supplied by two or more water service pipes and these service pipes are interconnected within the premises, the customer shall install and maintain an automatic check valve of a type approved by the Director of Public Works or designate on all private water service pipes in such location so as to prevent backflow from any private service pipes into the municipal water system.
6. Where a cross connection control device is required by the Public Works Department, that device shall be tested upon installation, and thereafter annually, or more often if required by the Director of Public Works or designate, to demonstrate that the device is in good working condition, at no cost to the city. The customer shall submit a report in a form approved by the Public Works Department, on any or all tests performed on a device within thirty (30) days of a test.
7. Should a customer fail to have a cross control device tested, the Director of Public Works or designate shall issue an order to the customer to have the device tested within ninety-six (96) hours, or a specified lesser period, and if the customer fails to comply with such notice the Director of Public Works or designate shall discontinue service until the device is tested and approved by the Public Works Department.
8. Should a test show that a cross connection control device is no in good working condition, the Director of Public Works or designate shall issue an order to the customer to make

repairs or replace the device within ninety-six (96) hours, or a specified lesser period, and if the customer fails to comply with such notice the Director of Public Works or designate may discontinue service until the private plumbing has been inspected and approved by the Director of Public Works or designate.

### **32. BLEEDING OF WATER AND BLEEDERS**

1. No person or customer shall cause, permit, or allow water to bleed to waste without the written permission of the Director of Public Works or designate.
2. No person or customer shall install or operate a bleeder except in accordance with this by-law.
3. Where a certified electrician or plumber certifies in writing that a water service pipe is in danger of freezing due to the failure of a freeze protection device or other equipment, during a period when immediate repairs are not practical, the Director of Public Works or designate may authorize the customer in writing to bleed water, provided always that the customer shall complete the repairs as soon as practicable.
4. Where the use of a bleeder is authorized, the bleeder shall be installed on the building side of the water meter and must have a check valve in the water pipe prior to the discharge to the sewer pipe. The bleeder shall be turned off during the summer period when there is no danger of the water service pipe freezing.
5. The customer shall register a bleeder with the Director of Public Works or designate and inform either the Director or designate when the bleeder has been removed.
6. Where the Director of Public Works or designate authorizes a customer to bleed water and registers the customer bleeder, the customer shall be levied a service charge based on the following:
  - a) during the first year, the normal water consumption for the customer as determined by the Public Works Department.
  - b) during the second year, the normal water consumption for the customer as determined by the Public Works Department plus an additional bleeder quantity determined by the Public Works Department.
  - c) during subsequent periods, the actual water consumption at the economic rate.

### **33. WATER USE FOR FIRE PROTECTION**

1. Where water is supplied or made available for the purpose of fire suppression, no person shall use such water, or cause or allow such water to be used for any purpose other than fire suppression.
2. Where water supplied or made available for the purpose of fire suppression, is used for purposes other than fire suppression, the customer at the premises to which the water was supplied shall be charged for the cost of the water estimated by the Public Works Department to have been used other than fire suppression.
3. Where water from a metered service is used for fire suppression, charges for the appropriate billing period will, at the request of the customer, be adjusted so that the customer does not pay for water used.
4. No person or customer shall allow a continuous flow of water from the municipal piped

water system during a fire or fire alarm, except for the purpose of extinguishing a fire.

5. No person shall use water from a fire hydrant on the municipal system for any purpose other than fire suppression, without the permission of the Public Works Department.

#### **34. MANDATORY CONNECTION TO NEW PIPED SYSTEM**

1. Every owner shall connect their premises to piped water and/or sewer mains installed abutting their premises within three (3) years of the time the Public Works Department certifies that the mains are operational and issues an order to connect to the mains.
2. The Public Works Department shall notify every owner that has not connected to the mains six (6) months before the end of the three (3) year period.
3. After such three (3) year period, the Public Works Department may discontinue trucked water service to such premises or levy service charges to such premises based on the full cost of any trucked water service.

#### **35. TRUCKED WATER AND SEWAGE SERVICE**

1. The Director of Public Works or designate shall establish scheduled times for the provision of trucked services to each customer or part of the city.
2. Trucked water and sewer services will be provided daily based on operational needs, severe weather and safety concerns.
3. Every customer requesting trucked service at a time other than the normal working hours shall be levied an unscheduled trucked service fee in specified in the Consolidated Fess and Schedule By-law. Notwithstanding this section, a customer who did not receive normal scheduled trucked service through no fault of their own shall not be subject to such fee.
4. Refusal of service for Trucked Water and Sewer Delivery shall be determined by the vehicle operator, approved by the Superintendent of Public Works including but not limited to:
  - a) snow and ice buildup on a customer's driveway.
  - b) slippery driveway conditions requiring sanding or other maintenance.
  - c) vehicles or other equipment and materials that may pose a hazard or impede safe passage of city service vehicles and personnel.
  - d) the slope and incline of a driveway that will reasonably place the driver, worker and equipment at risk.
  - e) impeded access by a tethered dog, where in the opinion of the driver that the dog may be a reasonably perceived hazard to the workers.
  - f) The driver of the municipal service vehicle shall keep a record logbook and record in such log the address of the location, the date and time, and reason for refusal.
  - g) Where the water fill point or sewage pump out point are not accessible, a notice shall be left at the premises, indicating the time and reason trucked service could not be provided and the corrective measures required before trucked service will be resumed.

- h) The Superintendent or Public Works Clerk shall follow up with the customer via telephone or written notice of the refusal of service and additionally provided a photo(s) of the condition of the property that caused the refusal as well as a photo of the door hanger placed on the residence.

### **36. INSTALLATION OF TRUCKED SERVICE BUILDING FACILITIES**

1. All trucked service building facilities shall be installed by and at the cost of the owner and shall remain the property of the owner.

### **37. MAINTENANCE REPAIR AND THAWING OF TRUCKED SERVICE BUILDING FACILITIES**

1. Every owner shall maintain their trucked service building facilities in proper order and free from leakage or waste. The city may in the case of an emergency, repair any trucked service building facilities and the cost of such repair work shall be the responsibility of the owner.
2. Every owner shall install and maintain a float switch device to ensure that such device can engage and prevent overflow of water and/or sewer from each specified tank.
3. Each owner shall ensure that they install an overflow pipe for their water tank and ensure that the pipe meets the specifications of the Public Works Department and is maintained and free of obstruction and freeze up.

### **38. SPECIFICATION DESIGN APPROVAL AND INSPECTION OF TRUCKED SERVICE BUILDING FACILITIES**

1. No trucked service building facilities shall be installed except in accordance with this by-law and the trucked service specifications as established by the Public Works Department.
2. Design plans for trucked service building facilities shall be:
  - a) certified by a professional engineer, except for design plans for a single-family dwelling.
  - b) submitted to the Public Works and/or Engineering Department, and
  - c) approved prior to the commencement of construction.
  - d) two (2) sets of "as built" plans shall be provided to the Public Works Department and/or Engineering Department within sixty (60) days of completion of trucked service building facilities and their coordinates.
  - e) No trucked service building facilities shall be enclosed, covered, or backfilled until the work has been inspected and approved by the Public Works Department.
  - f) All installation, maintenance, repair, and disconnection work on trucked service building facilities shall be subject to the inspection and approval of the Director of Public Works or designate and/or the Engineering Department.



### **39. CORRECTION TO NON-CONFORMING TRUCKED SERVICE BUILDING FACILITIES**

1. Where in the opinion of the Director of Public Works or designate, existing trucked service building facilities are being operated in contravention of this by-law, including the trucked service specifications of the city, the Public Works Department shall issue an order to the owner of the trucked service building facilities:
  - a) specifying the manner in which the owner is in contravention of the by-law.
  - b) directing the owner to comply with this by-law.
  - c) specify the actions to be taken by the owner to comply with this by-law, and
  - d) notifying the owner of the time and date by which such action is required to be taken.

### **40. NUMBER OF TRUCKED SERVICE BUILDING FACILITIES**

1. No premises shall be supplied with trucked service to more than one water tank and one sewage tank except with the approval of the Director of Public Works or designate.
2. The Public Works Director or designate may allow trucked service to a separate water tank or sewage tank for self-contained units on premises.

### **41. ACCESS TO TRUCKED SERVICE BUILDING FACILITIES**

1. Notwithstanding section 35. 4, the customer shall maintain, at their own expense, unimpeded access to the water fill point and sewage pump out point, including the removal of ice, snow, mud, vehicles, pets and yard material.

### **42. METER REQUIREMENT**

1. Subject to this by-law, an approved water meter with an approved remote reading device shall be installed on every water service pipe, unless otherwise authorized by the Director of Public Works or designate.
2. The owner shall supply and install meters, remote reading devices and accessories for water service pipes greater than 25 millimeters (one inch) in diameter.
3. The location and design of the meters, remote reading devices and accessories shall be in accordance with the meter specifications and approved by the Director of Public Works or designate.
4. Every meter, remote reading device, and accessories installed by an owner in accordance with this section shall become the property of the city, the property owner shall be responsible for its maintenance.
5. Nothing in this section shall be interpreted as to relieve the owner or customer of the obligation to pay any charges or fees required by this by-law.
6. Notwithstanding subsection 1, the city shall supply and install meters, remote reading devices and accessories for all water service.
7. The city shall supply and install meters and remote reading devices for water pipes 25

millimeters (one inch) or less in diameter and the owner shall be levied a Meter Installation fee at cost.

8. Every owner regardless of the size of the water service pipe, shall supply and install a horizontal meter setting and control valves immediately ahead of and after the meter setting.
  - a) the location and design of the meter setting and control valves shall be in accordance with the approved meter specifications of the Public Works Department.
  - b) the meter setting and control valves shall be positioned as close as is practicable to the point where the private water service pipe enters the building and positioned for easy access to read, repair, test or preplace the meter.
9. For new construction, every owner regardless of the size of the water service pipe shall supply and install wiring for a remote reading device, for each meter to be installed in accordance with the approved meter specifications of the Public Works Department.

#### **43. SUPPLY INSTALLATION AND SEALING OF METER BYPASS**

1. The owner shall supply and install a meter bypass with a sealable control valve for all water service pipes:
  - a) having a diameter greater than 50 millimeters (two inches).
  - b) of any size where the owner requires continuous service during the testing, repairing, or replacing of meters.
2. The Public Works Department may cause a seal to be affixed to any meter bypass control valve.
3. Where a seal has been affixed in accordance with subsection 2, no person or customer shall break the seal without the prior written approval of the Public Works Department.
4. Where the customer or occupant of the premises where a seal has been affixed in accordance with subsection 2, determines that the seal has been broken, shall notify the Public Works Department as soon as practicable.
5. Where a seal affixed in accordance with subsection 2, is broken, the customer shall be levied a charge for the quantity of water which the Public Works Department estimates has been used.

#### **44. NUMBER OF METERS**

1. The Director of Public Works or designate shall determine the number of meters that shall be installed for any premises.
2. Where two or more water service pipes, excluding water recirculation service pipes, supply a premise or where water service pipes are interconnected, a meter shall be installed on each water service pipe.
3. Single-family dwellings and single unit buildings including apartment, commercial, institutional, and industrial buildings, shall have a single meter installed in each building.
4. Multiple housing units that are side by side shall have a meter installed for each unit.

5. Commercial or industrial buildings containing multiple side by side units shall have one meter per unit, and all such meters for the buildings shall be banked at one location where the service pipe enters the building.

#### **45. METER PROTECTION AND METER READINGS**

1. Where meters are located on private property, the customer shall protect the meter, meter setting, control valves, meter wire, remote reading device, and accessories from loss or damage.
2. The customer shall pay all costs incurred by the city to replace a lost meter or to repair damage to any meter, meter wire, remote reading devices, or accessories.
3. Meters shall be read at intervals determined by the Public Works Department provided that, where practical, meters shall be read once a month.
4. Where a meter is not or cannot be read for the current billing period, the Public Works Department shall estimate the water consumption for the purpose of establishing a service charge provided that the water consumption and account are reconciled when a meter reading is obtained.
5. Where a customer requests a special meter reading that does not involve the termination of service, a meter reading fee specified in this by-law, or the Consolidated Fees and Charges By-law shall be levied on the customer.
6. The Public Works Department may cause a seal to be affixed to any meter:
  - a) where a meter seal has been affixed in accordance with subsection 1, no person or customer shall cause, permit or allow such a seal to be broken without the prior written approval of the Public Works Department.
  - b) every person or customer who determines that a meter seal affixed in accordance with subsection 1 has been broken shall notify the Public Works Department as soon as practicable.
  - c) where a meter seal affixed in accordance with subsection 1, has been broken, the customer shall be levied a charge for the quantity of water which the Public Works Department estimates has been used.

#### **46. METER TESTING**

1. The Director of Public Works or designate may require any authorized meter to be tested.
2. Where a customer makes written request for a meter test and pay the meter test fee specified in this by-law or the Consolidated Fees and Charges By-law, the Public Works Department shall cause the meter to be tested.
3. Where the inaccuracy of a meter tested is two percent (2%) or greater:
  - a) the amount of any meter test fee paid shall be refunded to the customer.
  - b) the Public Works Department shall estimate the amount of water for which the customer has been overcharged or undercharged for a period not exceeding six months prior to the date of testing.
  - c) the municipal services account of the customer shall be adjusted in accordance with paragraph b) and the rates prescribed herein, or within the Consolidated

Fees and Charges By-law provided always that no refund shall be made other than to the customer whose account is overcharged.

4. If a meter fails to register or to properly indicate the flow of water, the customer shall be liable to pay for the quantity of water which the Public Works Department estimates has been used.

#### **47. ADJUSTMENT FOR UNDETECTED LEAKS**

1. If a meter shows excessive high consumption in comparison to previous readings, the Public Works Department may notify the customer.
2. Where an undetected leak is discovered, and where in the opinion of the Director of Public Works or designate, the customer could not reasonably have been expected to be aware of such leak, the CAO may consider adjusting the service charge based on the average previous consumption, provided, however, that such leak is repaired within ninety-six (96) hours of the discovery, no such adjustment to the customer's account shall extend for a period beyond one (1) month prior to the discovery of the leak, and provided always that no refund shall be made other than to the customer whose account was charged.

#### **48. ACCESS TO PROPERTY FOR METER READING**

1. Notwithstanding section 3.6 employees of the Public Works Department or authorized agent shall be admitted to premises during normal working hours in order to inspect, test, repair, or read an authorized meter or remove a reading device upon such premises. The employee or authorized agent(s) shall, upon request, show proper identification.
2. If access to a meter or remote reading device cannot be obtained, the Public Works Department shall cause a notice to be left at the premises indicating the corrective measures required and the time and date by which the corrective measures must be carried out.
3. Where after two (2) successive attempts to access a meter or remote reading device by the employee(s) of the city or its authorized agents:
  - a) a meter reading fee shall be levied for each subsequent unsuccessful attempt to read the meter or remote reading device.
  - b) The Director of Public Works or designate may discontinue service to the premises.

#### **49. BILLING AND COLLECTING**

1. Service charges shall be levied in accordance with the rates established by council to govern and set out the rates for water and sewer charges.
2. The service charge for municipal water and sewer service shall be levied on the owner of the customer account and where no approved meter is in use for water service, on the basis of the type of premises and/or quantity of water consumed.
3. Unless otherwise provided or in this by-law, service charges shall be calculated:
  - a) where an approved meter or truck meter is in use, according to the quantity of

water indicated by such meter, or

- b) where an approved meter or truck meter is not in use, in accordance with the appropriate type of premises, unit of measurement, and quantity of water use per month at the rate specified herein or in the Consolidated Fees and Charges By-law or any other by-law established by council to govern and set out the rates for water and sewer charges.
- c) service charges shall be due and payable monthly.
- d) the bill for service charges shall state the amount of any rate subsidy provided by the Government of Nunavut or the city, the next amount payable, and the date payment is due and payable.

### PAYMENT

1. Invoices for service charges, fees and all other penalties and charges levied pursuant to this by-law are due and payable not later than 45 days after the date of mailing.
2. Invoices are considered to be paid when the payment is received by the Finance Department.
3. Overdue invoices shall be subject to the late payment charge as specified in Schedule "A"
4. Liability to pay an invoice shall not be affected by any defect the form of invoice or non-receipt of invoice.

### OWNER LIABLE TO PAY

1. Where payment is in default over sixty (60) days, the owner shall be liable for all service charges and other charges specified in the Schedules for water supply or the use of the sewage system levied pursuant to this by-law with respect to that property, and the city may make the balance of any account, in respect of which payment is in default over sixty (60) days, a charge against the owner of the property as governed by the Cities, Towns and Villages Act s.181(3).
2. In such cases, the city will as provide as follows:

### NOTICE OF ARREARS

- a) A "Notice of Arrears" letter sent to the property owner and tenant where applicable providing notice of arrears on "all" accounts owing that arise from municipal services use at the specified property. This letter is to be sent via email (if available) and via mail. This letter will advise and instruct the property owner or lessor of the option to make payment within 30 business days from the date on this notice, the City of Iqaluit will initiate steps to transfer the outstanding arrears to the real property. This process will be in respect of which the charges were levied in the same manner as arrears of property taxes under the Property Assessment and Taxation Act.
- b) After 30 – business days of the initial letter being sent, a follow up "Transfer of account arrears" letter *shall* be sent advising the property owner that if payment is not made within 14-business days from the date on this notice all outstanding arrears will be transferred to the

property tax account for such property, and the City of Iqaluit will now initiate the steps to transfer the outstanding arrears to the real property.

- i) The transfer of the arrears to the property will occur at the end of each fiscal year. However, in the interim prior to the end of the fiscal year, any accounts in arrears as of evaluation dates determined by the city will be inputted onto the public tax roll with a note that says there is a pending transfer of arrears, and the noted amounts are subject to increase so long as the amounts remain unpaid.
- ii) Any associated arrears to a property where the service is not being provided directly to the property owner, that such arrears of the ‘tenant’ occupying the property is not inputted on the Business licensing portal to be associated to the property owner unless the outstanding arrears have been transferred to the Property Tax Account.

#### GOVERNING LEGISLATION

181(3) *Where the municipal corporation is a municipal taxing authority, any charges levied under section 169 for a service that relates to real property that have not been paid by the end of the fiscal year may be recovered by the municipal corporation from the person in default by charging it against the real property in respect of which the charges were levied in the same manner as arrears of property taxes under the Property Assessment and Taxation Act. S.N.W.T. 1997, c.5, s.2(23).*

- c) Additional collection of arrears measure may be taken as per the City of Iqaluit Collection Policy.

#### **50. ADDITIONAL MEASURES FOR ENFORCEMENT OF PAYMENT**

1. Enforcement of payment of service charges, fees and all other penalties and charges levied pursuant to this by-law may include:
  - a) discontinuation of municipal services after sixty (60) days from the date of the mailing of the bill, in respect of which payment is in default, plus the imposition of a reinstatement of Services Fee.
  - b) a claim in the Nunavut Court of Justice, or
  - c) including a tax sale auction of the property if the arrears are not paid as per the Consolidation of Property Assessment and Taxation Act (Nunavut) R.S.N.W.T. 1988, c.P-10.
2. Service charges, fees and other charges specified in Schedule A for water supply, or the use of the sewage system levied pursuant to this by-law shall form a charge on the lands or premises in respect to which the municipal services are provided, subject to the same penalties and collectable in the same manner as taxes levied by the city in the year in which the default occurred.

#### **51. CHANGES IN USE, OCCUPANCY OR PROPERTY SERVED**

1. The customer shall notify the Public Works Department in writing of any change in the use, occupancy, site served, or any other matter which may affect the service charges and fees payable under this by-law.

2. Where any service charges or fees are prescribed by the month or for any other period, the amount payable for a partial period shall be calculated by the Public Works Department on a proportional basis, unless otherwise provided in this by-law.

**52. PROVISIONS**

1. The provision of this by-law shall be considered to form part of every contract for municipal services and every person or customer making use of the municipal services of the city shall be considered as having expressly consented to be bound herein to all provisions.
2. Schedule “A” of By-Law 955 Consolidated Fees and Charges By-Law Amendment is hereby amended as follows:

**WATER RATES**

Residential Water Rate (per Litre)	\$0.0203
Commercial (per Litre)	\$0.0203
Government Water Rate (per Litre)	\$0.0211

Is hereby deleted and replaced with:

**WATER RATES**

Residential Water Rate (per Litre)	\$0.010
Commercial (per Litre)	\$0.035
Government Water Rate (per Litre)	\$0.08

3. Any person, business, organization, contractor, agent, or customer who contravenes any provision of this by-law may be guilty of an offence and, upon summary conviction, liable to a fine as outlined in the attached Schedule “B” FINE SCHEDULE.

**53. SEVERABILITY**

1. If any provision or part of this By-law is declared by court or tribunal of competent jurisdiction to be illegal or inoperative, in whole or in part, or inoperative in particular circumstances, the balance of the By-law, or its application in other circumstances, shall not be affected and shall continue to be in full force and effect.

**54. REPEAL**

1. By-Law No. 200 is hereby repealed.

**55. EFFECTIVE DATE**


This By-law shall come into force upon receiving third and final reading.



EFFECTIVE DATE


This By-law shall come into force upon receiving third reading.


THIS BY-LAW READ a First Time this 12<sup>th</sup> day of L<sup>v</sup>, 2024, A.D.

  
\_\_\_\_\_  
Solomon Awa  
Mayor

  
\_\_\_\_\_  
Steve England  
Chief Administrative Officer


THIS BY-LAW READ a Second Time this 12<sup>th</sup> day of L<sup>v</sup>, 2024, A.D.

  
\_\_\_\_\_  
Solomon Awa  
Mayor

  
\_\_\_\_\_  
Steve England  
Chief Administrative Officer

THIS BY-LAW READ a Third and Final Time this 26<sup>th</sup> day of L<sup>v</sup> 2024 A.D.



  
\_\_\_\_\_  
Solomon Awa  
Mayor

  
\_\_\_\_\_  
Steve England  
Chief Administrative Officer

**SCHEDULE "A"**

**GENERAL FEES  
WATER AND SANITATION RATES**

**GENERAL FEES & MUNICIPAL SERVICE RATES**

Application for Service (Temporary & Permanent Services)	\$40.00
DEPOSIT	\$200.00
Reinstatement of Service Fee	\$100.00
Late Payment Charge-Overdue Invoice	(1% per month)
Meter Installation Fee (1 inch)	At Cost
Meter Installation Fee (1.5 inch)	At Cost
Meter Installation Fee (larger than 1.5 inch)	At Cost
Meter Test Fee	\$220.00
Meter Reading	\$60.00
Utility Connection and Disconnection Permit – Base Fee	\$750.00 Plus \$1,000 deposit refundable upon inspection
Utility Connection and Disconnection Permit – Surcharge for Work Performed Outside Business Hours	\$750.00
Service Pipe Installation Fee	“At cost of installation”
Service Pipe Connection Fee	“At cost of installation”
After Hours Call Out Fees Holidays, Weekends, Evenings & Nights	Residential (Water & Sewer) \$350.00  Commercial/Institutional/Industrial/Government (Water & Sewer) \$450.00
<b>WATER RATES (per litre)</b>	
Residential	\$0.010
Commercial/Industrial/Institutional	\$0.035
Government	\$0.08

**SCHEDULE "B"**

**UNMETERED QUANTITY OF WATER USE**

**UNMETERED PREMISES RECEIVING UNMETERED PIPED WATER SERVICE**

TYPE OF PREMESIS	UNIT OF MEASUREMENT	QUANTITY OF WATER USE (LITRES PER MONTH)
Residence	Single Family per residence	37,500
	Row-Housing per unit	37,500
	Apartment	30,000
Church	Per washroom	25,000
Club or organization	Per washroom	25,000
Hostel	Per washroom	25,000
Office	Per washroom	25,000
Hotel	Per room	18,000
Restaurant	Per washroom	25,000

**SCHEDULE "C"**  
**FINE SCHEDULE**

SECTION	DESCRIPTION	FINE
3.1	Property owner fail to establish municipal services	Residential \$1,000.00

		Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
3.3	Install a Water Bleeder without first obtaining authorization.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
3.4	Bypass water meter or tamper with any municipal service not approved by Public Works.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
3.6	Owner, or customer fail to provide reasonable access to municipal employee in order to test, inspect, repair, or read meter.	Residential \$250.00 Commercial/Industrial/Institutional \$1,000.00 Government \$2,500.00
3.8	Owner or customer fail to maintain their facility in proper order and free from leakage or wastage of water or sewer.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
3.9	Obstructing or impeding the free access to any main, fire hydrant, valve, or other accessories on the municipal system.	\$250.00
3.10	Performing flow test outside of the approved time frame.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
4.1	Unauthorized provision of municipal services.	\$2,000.00
10.1	Tampering or interfering with any part of a municipal service system.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
10.2	Unauthorized connection or operation of any pipe, valve, meter, hydrant, or any other part of the	Residential \$1,000.00

	municipal system.	Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.1	Willfully waste any water or allow the continuous unattended flow of water without permission.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.2	Fail to adhere to any requirement or fail to adhere to any direction of the city for water conservation efforts.	Residential \$250.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.3	Resell or convey municipal water beyond the property serviced.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.5	Any person or customer allowing or permitting water, sewage, or any harmful matter to enter the municipal water system.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.6	Any person or customer allowing or permitting discharge or deposit or cause or permit the discharge or deposit of any matter that may be or become a hazard to the municipal service system.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.8	Any person or customer directly or indirectly discharge any materials, industrial or manufacturing waste or any unacceptable waste into a municipal sewer pipe, private sewer service pipe, or private sewage tank.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
18.9	Plumbing, appliances, accessories, service pipes and water and sewage tanks not in compliance with the most recent National Building Codes and National Plumbing Coeds.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
19.3	Owner fail to install sewage pipe back flow preventer.	Residential

		\$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
19.4	Fail to submit application to Public Works Department for connection of service pipe.	\$500.00
19.7	Fail to install pipes in accordance with this by-law and the service pipe specification of Public Works Department.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
19.9	Service pipe enclosed, covered, or backfilled prior to the work being inspected and approved by the Public Works Department.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
23.2	Property owner fail to investigate a failure or interruption in service to their premises from their property line to the connection within their premises as instructed by Public Works.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
23.3	Fail to comply with written order to investigate.	\$1,000.00
24.1	Any person or customer use electrical or electrical welding equipment to thaw a water service pipe without continuous circuit maintained or fail to obtain authorization of the Public Works Department to disconnect water meter and all electrical ground wires from the water service pipe.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
28.1	Fail to make application to the Public Works Department to alter or repair existing service pipes on or within a municipal roadway.	\$1,000.00
29.3	Causing or allowing the affixed seal to a water shut off valve or part of the municipal service to be broken without the prior written approval of the Public Works Department.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
30.1	Fail to comply with order a) through d)	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
31.1	Any person or customer connect, cause to be	Residential

	connected or cause to remain connected any pipe, fitting, container, or appliance in a manner to allow any harmful liquid or substance to enter the municipal water or sewer system.	\$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
32.1	Any person or customer cause, permit or allow water to bleed to waste without the written permission of the Public Works Department.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
32.2	Any person or customer install or operate a bleeder except in accordance with this by-law.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
32.5	Any person or customer fail to register a bleeder with the Public Works Department and fail to inform the Public Works Department when the bleeder has been removed.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
32.6	Where customer approved to bleed water and registers the customer bleed, customer fails during the first year to complete the necessary repairs to remedy and remove the requirement for a water bleed by the end of the following construction season and no later than October 31 <sup>st</sup> .	Residential \$2,000.00 Commercial/Industrial/Institutional \$3,500.00 Government \$5,000.00
34.1	Owner fail to connect their premises to piped water and/or sewer mains installed abutting their premises within three (3) years of the time the Public Works Department certifies that the mains are operational and issues an order to connect to the mains.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
37.1	Owner fail to maintain their trucked services building facilities in proper order and free from leakage or waste.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00
38.1	Trucked service building facilities not installed in accordance with this by-law, or specifications as established by the Public Works Department.	Residential \$1,000.00 Commercial/Industrial/Institutional \$2,500.00 Government \$5,000.00

42.2	Owner fail to supply and install meters, remote reading devices and accessories for water service pipes greater than 25 millimeters (one inch) in diameter.	Residential \$1,000.00  Commercial/Industrial/Institutional \$2,500.00  Government \$5,000.00
42.3	Location and design of water meters, remote reading devices and accessories not in accordance with meter specifications and approved by the Public Works Department.	Residential \$1,000.00  Commercial/Industrial/Institutional \$2,500.00  Government \$5,000.00
43.1	Owner fail to supply and install a meter bypass with a sealable control valve for all water service pipes.	Residential \$1,000.00  Commercial/Industrial/Institutional \$2,500.00  Government \$5,000.00
43.4	Customer or occupant of premises fail to notify the Public Works Department of broke seal.	\$500.00
48.1	Owner or occupant fail to permit access to premises to authorized employee of agent to inspect, test, repair, or read an authorized meter, or remove a reading device upon such premises.	Residential \$250.00  Commercial/Industrial/Institutional \$1,000.00  Government \$2,000.00
51.1	Customer fail to notify Public Works Department in writing of any change in the use, occupancy, site served, or any other matter which may affect the service charges and fees payable under this by-law.	Residential \$1,000.00  Commercial/Industrial/Institutional \$2,500.00  Government \$5,000.00